PC SUPPORT SERVICES DIPLOMA

This specialization is designed to provide graduates with skills necessary to troubleshoot and implement a course of action necessary to solve customer hardware and software problems.

Code	Title	Credit Hours
INFO 1000	Intro to Information Tech	3.0
INFO 1010	Microcomputer Applications	3.0
INFO 1025	Operating Systems I	3.0
INFO 1030	Database Concepts & Design	3.0
INFO 1050	Networking Essentials	3.0
INFO 1200	Fund of Computer Hardware	3.0
INFO 1220	PC Troubleshooting /Repair	3.0
INFO 1260	Customer Support/Help Desk	3.0
INFO 1620	Network Administration I	3.0
INFO 2025	Operating Systems II	3.0
Total Credit Hours		**30.0**