

CUSTOMER SERVICE/HELP DESK CERTIFICATE

Code	Title	Credit Hours
INFO 1000	Intro to Information Tech	3.0
INFO 1010	Microcomputer Applications	3.0
INFO 1025	Operating Systems I	3.0
INFO 1030	Database Concepts & Design	3.0
INFO 1260	Customer Support/Help Desk	3.0
INFO 2025	Operating Systems II	3.0
Total Credit Hours		18.0